

MORNING AT THE BALLET GUIDELINES 2010-2011

TEACHERS AND CHAPERONES: PLEASE READ

Your patronage is greatly appreciated and we are pleased to be able to offer this wonderful opportunity to our area students. Please feel free to call us at (614) 229-4860, ext. 129 if you have any questions.

* * * BEFORE THE THEATER * * *

- Reservations must be **paid in full** before the performance date. **Do not** bring your payment to the theater. Each adult must have an original ticket voucher to be admitted; copies of vouchers will not be accepted.
- There are **NO REFUNDS**. Reservations may be increased 48 hours before the performance with payment if seats are available, but reservations cannot be reduced. **If you need to exchange a ticket, there will be a \$10 change fee per group. There is a limit of one change per group.**
- **Performances are for school children in grades K-12. Parent chaperones that attend a performance must make childcare arrangements for preschoolers, toddlers and/or infants. There are no exceptions to this policy.**
- All attending adults must serve as chaperones and may not bring other family members or friends, **as this is not a family event**. For family event information, please call our box office at 614.229.4848.
- *If your school is closed due to emergency/weather or the Highway Patrol restricts travel, every effort will be made to accommodate you at another Morning at the Ballet performance. No monetary refunds can be issued.*

* * * AT THE THEATER * * *

- The doors open at 9:30 a.m., one hour before the 10:30 a.m. performance time.
- Theatre ushers are in charge of seating and your cooperation is appreciated. Please understand that they must seat many people in the theatre in a very short time. **Seat location is determined by the facility manager** and at the discretion and direction of the ushers.
- Attendees must be seated as they arrive, **groups must arrive together to be seated together**. Seats CANNOT be saved for late or missing group members.
- For expediency, please allow your group to be seated quickly by the ushers. Adults should be seated as well as children; the ushers do not need assistance. **Once your entire group has been seated, you may re-arrange students and chaperones within your assigned block of seats.**
- **No food or drink is permitted** in the theater; lunches should be left in the bus/car.
- **Absolutely no photographs may be taken during the performance due to contractual restrictions and for the safety of the dancers. No videotaping or camera phones. Please turn off all cell phones and beepers.**
- While awaiting the show, noise must be kept to a minimum and touring of the theater is not permitted. If interested in a tour, the theater should be contacted directly.

ENJOY THE SHOW!